## Management guidelines

of Technische Universität Darmstadt



## Our management guidelines – the basis for responsible leadership

As a leading university of technology, TU Darmstadt is reliant on responsible management. In order to achieve the high level of professionalism required, the management skills and culture of leadership within the university have been developed systematically over the course of many years. Based on feedback from participants at the 2015 Leadership Day, the Executive Board decided to instigate a participative process in order to design a set of management guidelines for TU Darmstadt.

These management guidelines form part of the university's development strategy.

The management guidelines are applicable throughout TU Darmstadt – from members of the Executive Board to anyone who manages other people as part of their role.

The management guidelines will guide the actions of executive managers in their key roles of providing the basis for making and implementing decisions.

One of the goals for the management guidelines being pursued by the Executive Board is to set out a definition of high management quality that is accessible to all members of staff. For the executive managers, this provides a benchmark against which to assess the effectiveness of their managerial activities and helps stimulate dialogue about the culture of leadership. In terms of understanding what management is, this encourages a progression from individual management styles to a shared culture of leadership across TU Darmstadt.

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## Responsibility

As executive managers at TU Darmstadt, we are responsible for staff, our tasks and the organisation as a whole.



#### Teamwork

As executive managers at TU Darmstadt, we communicate openly and work together based on trust across organisational boundaries.



### Diversity

As executive managers at TU Darmstadt, we embrace diversity as an opportunity and ensure that interaction is on equal terms.

# Management guidelines of TU Darmstadt





## Mutual respect

As executive managers at TU Darmstadt, we treat our staff with respect and fairness.



## Culture of innovation

As executive managers at TU Darmstadt, we set an example of strong innovation and create the conditions for our staff to implement new ideas.



## Staff development

As executive managers at TU Darmstadt, we support the professional and personal development of our staff.

#### Mutual respect

- Executive managers provide guidance and should act in a reliable way.
- Together, executive managers and their staff shall reflect on their teamwork and communication between them on a regular basis in order to ensure continual development in these areas.
- Executive managers support their staff.
- Mutual respect also means adopting a positive attitude, being approachable to staff wishing to express issues or concerns, and taking steps to ensure work-life balance both personally and for other members of staff.

Staff development

to make use of the support available.

and self-management.

sional development).

Staff development relates to functional and task-related

aspects in terms of career advancement. This is comple-

All employees and occupational groups are encouraged

- Instruments may include employee review meetings, annual

tion, mentoring, healthy role models, the use of internal

offering activities for personal and organisational develop-

appraisals, internal and external shadowing / observa-

recruitment for vacancies by all organisational units,

ment (including internal and external continuing profes-

- To be successful, staff development activities require

active participation and employee engagement.

mented by personal development, including social skills

#### Culture of innovation

- The university's autonomy and the personal responsibility associated with that are important structural requirements in creating a culture where innovation can arise.
- Executive managers strive to set an innovative example and to actively shape the framework conditions that will facilitate development and innovation.
- In the process, existing structures shall be respected and innovation supported across all parts of the university.
- Factors in promoting innovation can include cultivating a willingness to embrace change, changing perspectives, creating an environment that encourages personal initiative and new ideas, providing creative freedom, dealing with mistakes constructively, and fostering collaboration across departments.

# Management guidelines of TU Darmstadt



### Responsibility

- Executive managers make decisions in the interests of TU Darmstadt and either implement these decisions or ensure that they are implemented as applicable.
- Decisions are to be taken in the spirit of social responsibility, considering social and economic factors alike.
- Decision-making processes are to be as transparent and accountable as possible.
- Taking responsibility also means adhering to budgets, meeting quality standards, ensuring a proper flow of information, deciding how to proceed in the event of conflicts, and future-proofing the organisation.

#### **Teamwork**

- The aim is successful collaboration between academics and the administration as well as with decentralised and centralised administrators within the university, and also beyond the university with our external collaborative partners.
- It is essential to develop an awareness that employees from all organisational units make a key contribution to achieving TU Darmstadt's overall objectives.
- TU Darmstadt sees itself as an organisation in which we work together to pursue the university's strategic aims.
- Collaboration across departments can be fostered by: further developing and implementing the corporate identity, sharing best practice and experience, as well as by adopting an organisation-wide approach to managing processes, projects and human resources.

#### Diversity

- TU Darmstadt understands diversity as equal treatment without prejudice, irrespective of all diversity characteristics such as gender, age, religion, belief, ethnicity, physical or mental impairment, sexual identity, life plans, origin or culture.
- Embracing diversity as an opportunity also means guaranteeing gender equality and using different points of view, experiences and cultures to drive creativity and innovation.
- Ensuring interaction on equal terms involves establishing an equal and cooperative team culture that is free of discrimination or prejudice.
- The benefits of diversity can be achieved in a targeted way through staff recruitment, in the way that projects and teams are put together, as well as by empowering the talent attracted and utilising the potential that has been created.

#### Imprint

Technische Universität Darmstadt The President Karolinenplatz 5 64289 Darmstadt Germany

Design: 3st kommunikation GmbH, Mainz, Germany

Printing: caPRI Print+Medien GmbH, Wiesbaden, Germany

Last updated: 30 March 2017



www.tu-darmstadt.de/managementguidelines